



RED TAIL RANCH

Bed & Breakfast

Covid-19 Safe Practices & Policies

Dear Guest,

Welcome to the Red Tail Ranch Bed & Breakfast! We appreciate that you have chosen us for your Yosemite area getaway.

Below you will find a list of practices that we are engaged in to best protect you, our guest, as well as our employees, retailers, restaurateurs, and local residents during this time of COVID-19.

We are including a list of policies that we follow and require from each of our guests to ensure the health and safety everyone.

Thank you for your understanding and participation as we work together to stay healthy and enjoy life during a particularly difficult time in our history.

~ Deborah and Kevin Kalkowski, Owners Red Tail Ranch

PROPERTY PRACTICES

- During check in (4-7pm), you will be greeted outside by a PPE wearing staff member. You will receive a welcome package that includes masks, hand sanitizer, and instructions to maximize yours and others' comfort and safety during your stay with us.
- For guests arriving after hours, instructions will be left at the front door of the main residence.
- All staff have received training in cleaning procedures, which includes the frequent disinfecting of all common touch areas (counters, doors, floors, lamps, light switches, tables, chairs, etc.)
- Gloves and masks will be worn by housekeeping staff when cleaning guest rooms.
- Bottles of hand sanitizer have been placed throughout the property for guests' use.
- Daily temperature checks are required for staff.
- At all times, we practice physical distancing, maintaining a 6 foot distancing from others, and wearing masks when this is not possible.
- You are welcome to enjoy our safe outdoor facilities which are regularly maintained.

GUEST ROOM PRACTICES

- Each of our rooms are thoroughly cleaned, disinfected and sanitized prior to guest arrival.
- We regularly clean air filters and air conditioning systems.
- Rooms will be unoccupied at least 24 hours prior to your arrival.
- Due to safety reasons, we do not provide daily housekeeping during your stay. We welcome you to request any amenities and supplies that need to be replenished.

AMENITIES

- Due to COVID-19, the outdoor kitchen facility is no longer available for guest use. You are more than welcome to bring take-out meals back to the ranch.
- Due to local restrictions, the hot tubs are also unavailable for guest use.
- Thank you for your understanding!

FOOD SERVICE

- Our breakfast staff uses safety PPE when preparing and serving the morning meal.
- Guests will have assigned dining tables on the outside patio for breakfast. Tables are spaced appropriately for physical distancing.
- Each table will be set with guest's own coffee, tea, creamer, salt/pepper, and condiments.
- Please let us know if you have any dietary restrictions when making your reservation.

GUEST POLICIES

- We request that guests wear a mask when within 6 feet with other guests and our staff. We ask all guests to practice physical distancing during check in, while enjoying our property, at breakfast and when interacting with other guests as well as our staff, local retailers, restauranteurs, and local residents.
- If you are not feeling well, we request that you notify us immediately so that we can reschedule your stay with us.
- If, while you are at the ranch, you become sick, we request that you notify us and make arrangements to return home.
- Please maintain communication with staff so that we can make your stay safe, pleasant, healthy, and leaving you wanting to come back soon!